

## RETURN AUTHORIZATION FORM

Name: \_\_\_\_\_ Phone: \_\_\_\_\_  
Email: \_\_\_\_\_ Order#: \_\_\_\_\_ RA#: \_\_\_\_\_

- A return authorization number (RA#) is required for every return shipment to RYDERS Eyewear.
- The RA# for your shipment must match your original return request.
- No goods will be accepted for returns after 40 days from the invoice date.
- All returns must be in original packaging and hang tags must be included.
- Return Authorization numbers are valid for 30 days from the date they are issued.

### Instructions:

- Complete and submit the return authorization form to [returns@ryderseyewear.com](mailto:returns@ryderseyewear.com)
- Upon approval, of your return will be given an RA#.
- Refund will be processed when the sunglasses are received by RYDERS Eyewear.
- Please allow 5 – 7 business days for returns to complete.

IMPORTANT NOTE FOR US CUSTOMERS: For customs reasons, if returning multiple products, each return shipping label that was originally sent out must be enclosed in the package. Only one of the products' return shipping labels needs to be affixed to the outside of the parcel. Failure to do so may result in a delay of processing a refund.

SKU	MODEL i.e. CALIBER	QUANTITY (UNITS)	REASON FOR RETURN

### Customer Service:

To speak with a customer service representative, please call the number below Monday through Friday between the hours of 8:30am and 5:00pm (PST).

RYDERS Eyewear  
758 Harbourside Drive  
North Vancouver, BC  
V7P 3R7 Canada

Telephone: (604) 924 2393 Toll Free: (800) 665 2903

